Colocation Service Schedule

1. Services/Rates. This Service Schedule ("Service Schedule") sets forth the terms applicable only to specific Services as noted herein. Customer will pay all applicable rates and fees set forth in the relevant Service Order and/or SOW, which for the avoidance of doubt, should be considered, among other things to be storage fees, use fees, and/or license fees. This Service Schedule is issued pursuant to, and is subject to, the terms of that certain Master Services Agreement between Customer and LightWave.
2. Service Activation Date. The "Service Activation Date" and Initial Service Order Term for all Colocation Services shall begin on the latter of (a) the date set forth in the applicable Service Order or SOW; or (b) the date on which LightWave has made the Service(s) available to Customer.
3. Separate Billing. Notwithstanding anything to the contrary in the Agreement, if LightWave partially begins providing a Service, LightWave reserves the right to commence billing for such Service on a pro rata basis.
4. Service Definition. "Colocation Service(s)" will consist of the provision of space and power for Customer owned servers or equipment in conjunction with one or more network uplinks, as defined in the Service Order, to the LightWave network.
5. Grant of License. LightWave grants to Customer the right and non-exclusive license to occupy the colocation space identified in the Service Order (the "Customer Space") during the term identified in the Service Order, solely for the Permitted Uses (as defined herein and in any applicable Service Guides). Notwithstanding the foregoing, Customer acknowledges that it does not have, has not been granted, and will not hold, any property or other interest in the Customer Space or the facility and that Customer is a licensee and not a tenant or lessee of the Customer Space. This license shall be subordinate and subject to any lease and/or license (the "Underlying Colocation Agreement") of space between LightWave and its landlord for the colocation space.
6. Use of Customer Space.
    6.1. Customer shall use the Customer Space solely for the purpose of (i) installing Customer's equipment in the Customer Space, (ii) maintaining the equipment, (iii) operating the equipment and (iv) removing the equipment (collectively, the "Permitted Uses"). In connection with the foregoing, Customer shall maintain the Customer Space in an orderly and safe condition, in accordance with nationally published OSHA standards and in accordance with the Underlying Colocation Agreement, and shall return the Customer Space to LightWave in the same condition (reasonable wear and tear excepted) as when such colocation space was delivered to Customer. Customer shall perform the Permitted Uses at its sole cost and expense.
    6.2. Customer will ensure that its officers, employees, technicians, agents, representatives, contractors and visitors who are involved in the installation, operation, maintenance and removal of the equipment, or who are granted access to the Customer Space, comply with the terms of this Service Schedule and the Agreement.
    6.3. Within five (5) business days following the expiration or termination of the Service Term for any Service Order, Customer shall remove all Customer equipment or third party equipment from the Customer Space. In the event Customer fails to remove the equipment within such five (5) business day period, LightWave may disconnect, remove and dispose of such equipment

without prior notice. LightWave may charge Customer and Customer shall pay LightWave's reasonable expenses related to the retention, removal, abandonment or disposal of the Customer equipment and any third party equipment. Customer shall be responsible for any costs and expenses incurred by LightWave, or its agent, representative or contractor, resulting from disconnection, removal, disposal and storage of Customer's or third party's equipment. LightWave shall not be obligated to release equipment to Customer unless Customer has paid all such costs and expenses and all other charges due and owing by Customer to LightWave under the Agreement. LightWave shall not be liable for any loss or damage incurred by Customer arising out of LightWave's disconnection, removal, storage or disposal of Customer's or third party's equipment.

7. Maintenance. LightWave and/or its landlord shall perform janitorial services, environmental systems maintenance, power plant maintenance, fire system maintenance and other actions as are reasonably required to maintain the Customer Space in a condition that is suitable for the placement of communications and networking equipment.
8. Power.
    8.1. The amount of Customer Space provided is determined by a combination of the deployed power density of the facility Customer has requested Service in, the amount of power purchased by Customer, and any allowance of additional space as provided for by LightWave and defined in the applicable Service Order.
    8.2. LightWave shall exclusively provide any AC or DC power circuits and/or power outlets for the Customer Space in accordance with the Service Order. It shall be Customer's responsibility to manage the power draw on each circuit and/or outlet to not exceed the amount of power allocated to Customer as defined in the applicable Service Order. LightWave shall not be liable for any outage or damage to Customer's equipment or applications should Customer exceed the allocated power; provided, however, that LightWave shall have the right, on an ongoing basis, to monitor Customer's power draw pursuant to sections (8.3) and (8.4) below.
    8.3. To the extent Customer orders power from LightWave on a per circuit basis (as opposed to a per W-outlet basis) pursuant to section (8.4) below as set forth in the applicable Service Order, Customer acknowledges and agrees that, pursuant to applicable law, Customer's use of any power circuit is limited to eighty percent (80%) of the fuse rating thereof (the "Power Circuit Threshold"), as measured by LightWave. Customer-provided power strips used for remote control or other additional functionality must be approved for use in advance in writing by LightWave. If at any time Customer exceeds the Power Circuit Threshold, LightWave reserves the right (at any time thereafter) to send a written notice to Customer of such excessive use (each, a "Power Notice") and Customer shall have a period of five (5) days from receipt of such Power Notice to reduce Customer's power draw below the Power Circuit Threshold. If Customer fails to cure such excessive power use within the five (5) day period, then LightWave shall have the right, at its option, to either (i) upon not less than five (5) business days' prior written notice to Customer, terminate the applicable Service Order with Customer if the power being used by Customer in excess of the Power Circuit Threshold is not available at the applicable facility, or (ii) without any additional notice to Customer, immediately begin charging Customer for an additional power circuit at the same configuration as the circuit triggering such excessive power use for the remainder of the term of the applicable Service Order, which additional circuit charge shall be reflected on Customer's next succeeding monthly invoice and

shall be payable by Customer to LightWave pursuant to the terms of the Agreement. In addition to the foregoing, if at any time during the term of the Agreement Customer receives three (3) or more Power Notices from LightWave (whether or not Customer has cured the related excessive power use), LightWave shall have the right, without additional notice, to begin charging Customer for an additional power circuit, which additional circuit charge shall be reflected on Customer's next succeeding monthly invoice and shall be payable by Customer to LightWave pursuant to the terms of the Agreement.

8.4. To the extent Customer orders power from LightWave on a per W-outlet basis (as opposed to a per circuit basis pursuant to section (8.3) above) as set forth in the applicable Service Order, Customer acknowledges and agrees that Customer shall not be permitted to exceed Customer's committed W power usage (as reflected on the Service Order) and/or the number of allocated power outlets at any time during the term of such Service Order, as measured by LightWave. Customer acknowledges and agrees that LightWave sells power on a per W basis in 100W increments. If at any time a measure of Customer's power usage by LightWave reflects usage in excess of one hundred and five percent (105%) of Customer's W commitment and/or power outlet allocation (as reflected on the Service Order) (any such reading, a "W Usage Spike"), the level of such W Usage Spike shall be rounded up to the next highest 100W increment and automatically become Customer's new W commitment for the remainder of the term of such Service Order (subject to any additional intervening W Usage Spike which shall again set a new W commitment for Customer). In connection with the foregoing, commencing on the next ensuing monthly invoice, Customer shall be charged for such new W commitment. In addition, any new W commitment resulting from a W Usage Spike in a month shall apply retroactively to all power charges for such month and, in furtherance of the foregoing, LightWave shall have the right to conduct a reconciliation and true-up of charges for such month, taking into account the increased W commitment. LightWave shall send written notice to Customer of any amounts owed by Customer in connection with such reconciliation and such amounts shall be reflected on the next monthly invoice received by Customer following the date of such reconciliation by LightWave and shall be payable by Customer to LightWave pursuant to the terms of the Agreement

8.5. In the event that the rates charged to LightWave for power increase by more than ten percent (10%), then LightWave may proportionally increase (without mark-up) the monthly recurring charges it charges Customer in connection with Customer's power usage by delivering written notice of such increase to Customer together with reasonable evidence of the increase in rates charged to LightWave. In the event the charges for space and power are combined on a Customer Service Order and/or invoice, sixty-five percent (65%) of the combined charge shall be considered the rate for power for the purposes of the calculations for this section.

9. Access and Security. LightWave will provide physical access by Customer to the applicable LightWave facility 24 hours a day, 7 days a week, pursuant to all applicable Agreements. LightWave reserves the right to suspend physical access rights in the event Customer has unpaid, past due balances with LightWave or is otherwise in default of the Agreement. In the event Customer fails to pay its invoices by the Due Date three (3) or more times in any twelve (12) month period, LightWave may restrict Customer access to the LightWave facility until such time as Customer provides LightWave with a deposit in an amount determined solely by LightWave to protect LightWave's interest in the Agreement. Unless otherwise agreed in writing by the parties, LightWave retains the

right to access the Customer Space at any time and for any reason, including, without limitation, to perform maintenance and repairs, to inspect equipment, to measure power draw and to perform the contracted Service(s). LightWave will provide and maintain in working condition security devices, as and to the extent described in the relevant Service Agreements.

10. Rules and Procedures. Customer shall abide by any posted or otherwise communicated rules including, but not limited to those policies, procedures, and guidelines made available to Customer, posted, or described in the LightWave Datacenter Rules and Regulations to the use of, access to, or security measures respecting, each LightWave facility.
11. Global Internet Access. If requested by Customer, LightWave will provide Customer with Dedicated Internet Access ("DIA") Service as specified on the relevant Service Order. DIA Service is a dedicated IP transit service providing access to the LightWave IP Network and the global internet. The connection speed for the DIA Service, limitations on the amount of bandwidth that is available for Customer use in conjunction with the DIA Service, any overage charges that may be assessed should the Customer exceed the specified limitations, and other related matters, if any, will be specified on the Service Order.
    11.1. IP Addresses. If LightWave assigns Customer any IP Addresses, such IP Addresses shall revert to LightWave upon expiration or termination of Service for which the IP Addresses were assigned. Customer shall cease using any assigned IP Addresses immediately upon the expiration or termination of the Service.
12. Cross-Connects. LightWave is a carrier and cloud neutral data center provider. Customer may order cross-connect Service(s) to access or interconnect with any other telecom carrier, cloud provider or other customer colocated in a LightWave facility. Customer shall be solely responsible for arranging the provision of any services required from any third party with whom it wishes to interconnect. Customer shall be responsible for obtaining and providing LightWave with all authorizations and circuit/port details to enable interconnection with any such third party. Unless otherwise agreed between the parties, any cross-connect Service(s) ordered by Customer will be interconnected to a LightWave managed panel within the LightWave Facility (and not directly to Customer provided equipment or facilities). Upon request of Customer at the time of submission of the applicable Service Order, LightWave will interconnect such cross-connect Service(s) directly to Customer provided equipment or facilities within the LightWave Facility; provided, however, LightWave shall not be liable to Customer or any third party for any loss or damage to such Customer provided equipment or facilities arising out of such direct interconnection.
13. Acceptable Use. Customer shall use Colocation Services and associated DIA Service in accordance with LightWave's Acceptable Use Policy, which may be modified from time to time. The current, in effect, Acceptable Use Policy will be maintained on LightWave's public facing website at http://www.lightwavenetworks.com or in an alternative location by providing Customer written notice.
14. Insurance. At all times during the Service Term, Customer shall maintain and pay for (i) commercial general liability insurance in an amount not less than $1,000,000 per occurrence, (ii) workers' compensation insurance in an amount not less than that prescribed by applicable law, (iii) employer's liability insurance in an amount not less than $1,000,000 per occurrence, (iv) special peril property insurance coverage on all of Customer's equipment and third party equipment under customer control and in Customer's Space with full replacement cost coverage and a deductible not to exceed $10,000 per occurrence, (v) umbrella or excess liability insurance with a combined single

limit of not less than $2,000,000 to apply over the above mentioned policies, (vi) business interruption insurance in an amount as will reimburse Customer for direct or indirect loss of earnings attributable to all perils insured against by the property insurance described in subsection (iv), above, and (vii) such other insurance as LightWave may reasonably require, for a period of not less than twelve (12) months. All of the above-described insurance policies shall name LightWave as an additional insured.

15. Relocation of Customer Equipment. LightWave shall be entitled, upon a minimum of seventy-five (75) days written notice to Customer (except in the case of damage to the LightWave facility by fire or other casualty, in which case LightWave shall give Customer prompt notice thereof), to change the location of a LightWave facility to a different location and relocate the existing Customer Space allocated for Customer's Equipment to such new location, provided that such new location is located within a thirty-five (35) mile radius of the existing Customer Space. Further, LightWave shall be entitled, upon a minimum of twenty (20) days written notice to Customer, to change the Customer Space allocated for Customer's Equipment in any LightWave facility to similar space, provided that such new location is on the same datacenter campus.
16. LightWave shall bear all costs of such changes and relocation directly attributable to the physical relocation of the Customer equipment, including internal recabling of Customer equipment. In the event of a relocation of Customer equipment, Customer waives all rights and remedies of any applicable Service Level Agreements for a twelve (12) hour period of time (the "Relocation Period") to allow LightWave sufficient time to execute such relocation in accordance with best practices provided that, (i) Customer was given proper written notice that a relocation of Customer equipment was going to occur provided for in this Service Schedule, (ii) Customer was given two (2) weeks prior written notice of the date and time(s) of the Relocation Period, and (iii) Customer's equipment had not be relocated by LightWave under the provisions of this section for the previous three (3) years. Nothing in this section shall impose any liability on LightWave for any costs incurred by Customer in relation to any Customer-arranged local access circuits, including but not limited to, the costs of terminating, moving or re-ordering any such local access circuits.
17. Onsite Technical and Support Services. Upon Customer request, LightWave technicians and/or LightWave contractors are available to perform various "Remote Hands" technical tasks on Customer's equipment. Typical activities provided by the Remote Hands services include, without limitation, racking and cabling of equipment, rebooting or power-cycling Customer equipment, testing or swapping defective cables, visual reporting on status indicators, reseating or replacement of modular equipment and modem connections for remote access.
    - 17.1. Customer may order Remote Hands services by opening a ticket in the LightWave customer portal or by opening a ticket with LightWave by any other means that may be provided to Customer from time to time by LightWave.
    - 17.2. Remote Hands services may be purchased, in advanced, at contracted rates for monthly blocks of time or on demand at LightWave's then current hourly rate. All Remote Hands requests shall incur a one (1) hour minimum charge.
    - 17.3. Although LightWave technicians and their contractors are skilled in troubleshooting and repairing a variety of equipment, prior knowledge of, or training on, a particular system utilized by Customer cannot be guaranteed. LightWave and its respective contractors shall not be liable for any losses or damages due to any failure of the equipment or for any loss of data or damages resulting from Remote Hands service.

17.4. LightWave shall have no liability with respect to any shipment (a shipment may comprise of one or more boxes) from Customer (or a third party on behalf of, or for, Customer) that is received and/or stored by LightWave, it's landlord, or master Licensor on Customer's behalf, regardless of the cause of any damage thereto. The receiving and handling of packages by LightWave is being done for convenience purposes only. Customers must provide their own insurance for all equipment being shipped, stored, or otherwise located at any of the LightWave facilities.